



RENTAL GUIDELINES AND POLICIES

Welcome to Kootenay on the Lake!

We're so excited to have you stay with us. To ensure everyone enjoys their time here, we kindly ask that you follow these house rules:

- **Check-in:** 4:00 PM
- **Check-out:** 10:00 AM
- **No Smoking Indoors:** Please keep the fresh air indoors smoke-free.
- **No Pets:** We love animals, but we keep this space pet-free.
- **Quiet Hours:** 11:00 PM – 7:00 AM (to ensure everyone gets a restful night).
- **Registered Guests Only:** For everyone's safety and comfort, only registered guests are allowed on the property.

Booking & Cancellation Policy

To confirm your reservation:

- A deposit of 50% of the total fee is required at the time of booking.
- The remaining balance, along with a \$1,000 damage deposit, is due 4 weeks before your stay.
- The damage deposit will be reimbursed the same week our cleaning staff completes their work.

Cancellation Policy

- If you need to change your plans, the initial 50% deposit is non-refundable but can be applied to a future stay within 12 months of your original booking date.

We can't wait to welcome you and help you create unforgettable memories by the lake! If you have any questions, reach out at 403.505.2162.